```
Return-Path: <chibacity!xcaret.com!jgore@csn.org>
Date: Fri, 27 Sep 91 10:22:36 MDT
From: jgore@xcaret.com (John S.K. Gore)
To: barbara@quake.think.com
Subject: NetFind Shipped
```

CONFIRMATION OF SHIPMENT

```
From:    Xcaret Research, Inc.
         2060 Broadway, Suite 320
         Boulder, CO 80302
         (303) 444-1285
```

Product: NetFind, Sun 4 single user

```
Quantity:        1       Price:   159.00   Extension:   159.00
Maintenance:     0       Price:     0.00   Extension:     0.00
Media Charge:    0                         Extension:     0.00
Shipping:                                  Extension:     0.00

                                           Total:       159.00
```

Payment: VISA (Brewster Kahle)
Status: Paid 9/27/91

```
Shipped via US Mail on 9/27/91 to:        Barbara Lincoln
                                          Thinking Machines Corp.
                                          1010 El Camino Real, Suite 310
                                          Menlo Park, CA 94025
```

Purchasing Contact: Barbara Lincoln
End User: Brewster Kahle

Licensing Agreement: Single user to brewster@think.com

If there are any problems with this shipment, please contact Xcaret
immediately at (303) 444-1285 and return e-mail to jgore@xcaret.com.

Xcaret Research, Inc.

2060 Broadway, Suite 320
Boulder, Colorado 80302
(303) 444-1285 FAX 444-7968

e-mail: barhydt@xcaret.com

Dear user:

Thank you for purchasing *NetFind*™, the whitepages service for the Internet. You will find the software on the enclosed cartridge tape or 3.5 inch floppy disks. The instructions for installation and use are also on the tape or disks. The following is a list of the files that should be on the tape or disks:

netfind	:	The *NetFind*™ program
netfind.1	:	**man** pages for *NetFind*™
INSTALLATION	:	Installation instructions
INDEX	:	File for *NetFind*™
RF.mm.dd	:	File for *NetFind*™ dated mm.dd
resolv.conf.template	:	File for configuration

XCARET

See INSTALLATION file for details regarding these files. Floppy disk users, see notice on back.

The product requires 3.8 MB of disk space. Most of this is for two files: INDEX and RF.mm.dd. If more than one copy of the *NetFind*™ program is installed on a single machine, each may access the same copy of these files. Hence, it is recommended that only one copy of the files be installed on the computer. It should therefore be placed in an area accessible by all copies of the *NetFind*™ program. Because of *NetFind*™'s unique Internet querying procedure, you will not need to update these files often. Please send us e-mail to inquire about updates.

Note that this copy of *NetFind*™ is licensed only to a single user. When run, the program verifies the user name of the operator and the domain name of the computer (ie. user name = jsmith domain name = colorado.edu). These names were configured by XCARET Research prior to distribution. You may load *NetFind*™ on to any account which has the same user name and domain name as per the configuration (ie. on jsmith@machine.a.colorado.edu and on jsmith@machine.b.colorado.edu). Each user of *NetFind*™ must purchase his or her own copy of *NetFind*™.

Your *NetFind*™ serial number is **28679255** This number is also located on the cartridge tape or disks enclosed.

I hope you enjoy *NetFind*™. Please send comments and questions to netfind@xcaret.com or by mail to Xcaret Research at the above address.

Sincerely,

John S.K. Gore
Product Manager

If you received *NetFind*™ on 3.5 inch disks, all of the files are compressed and written using the **bar** format. To extract, place a disk in the drive, move to your target directory, and type:

```
%  bar xmf /dev/rfd0
%  eject
```

(insert second disk)

```
%  bar xmf /dev/rfd0
%  eject
%  uncompress *
```

The files should now appear correct. Note that the disk drive name may not be **/dev/rfd0** on all systems. If you do not get the expected results with this installation, ask the systems administrator for the correct drive name to use or consult your hardware manuals.

Files on cartridge tape are not compressed and are written in the standard **tar** format.

NetFind Installation Instructions

XCARET Research, Inc. 2060 Broadway, Suite 320 Boulder, CO 80302

NetFind depends on two files of "seed" data describing hints of machines to search for
various possible requests. These are called INDEX and RF.mm.dd (where mm.dd is a
date). To install NetFind, choose a place on disk for these seed files and then set the
environment variable SEED_DB to point to the INDEX file. If NetFind
fails to run, the SEED_DB variable is probably not set correctly.

The program netfind can be placed anywhere. The file netfind.1 is a man page and should
be placed along with the other man pages.

Notes

1. NetFind currently runs only on SunOS 4.0 or more recent systems. We are working on
a port to other platforms.

2. The file "resolv.conf" must exist in order for the tool to find a domain name server.
Normally this file is in /etc, but since Sun systems use the Sun yellow pages, sometimes
this file is not installed. In this case you can either install the file in /etc or you can put a
copy of it in a directory from which you always run NetFind, since our version of the
BIND resolver checks for ./resolv.conf before checking for /etc/resolv.conf. A template
for resolv.conf has been provided in resolv.conf.template. Fill in the appropriate machine
names with the names of your name servers. If you do not know your name servers, ask
your systems administrator or contact XCARET Research (800) 736-1285.

3. Occasionally, NetFind may hang while waiting for a response to one of its machine
searches: maybe there was some problem with the foreign machine or maybe the
connection broke. To exit, you must type ctrl-C.

4. If you do not find a user you know is out there, it is often because he is not on the
Internet. Maybe his mail is forwarded by a UUCP connection. Such is often the case with
foreign addresses. A second possibility is that his machine refuses any requests by NetFind
for security reasons. This may happen at some military domains and some large computer
or defense corporations. OFTEN INTERNET CONNECTIONS MAT BE DOWN. TRY
YOUR SEARCH AGAIN AT A LATER TIME AND YOU MAY BE ABLE TO REACH
MACHINES WHICH WERE PREVIOUSLY NOT CONNECTED.

We would appreciate comments and suggestions about NetFind. Please e-mail to
netfind@xcaret.com .

For ordering more copies of the product, contact XCARET Research Inc.:

    2060 Broadway, Suite 320
    Boulder, CO 80302
    (800) 736-1285
    (303) 444-1285
    netfind@xcaret.com

NetFind

MAINTENANCE PLAN

The NetFind Maintenance Plan is a service provided by Xcaret Research which provides both technical support and regular updates for users of NetFind. This service is available to registered users of NetFind for a small annual charge. Users may order this service at any time. New users automatically receive 30 days of free technical support to help acquaint them with NetFind. If you opt to purchase the NetFind Maintenance Plan, your annual term will begin after the 30 days of free support have expired.

The NetFind Maintenance Plan entitles you to :

- Technical support. You may reach our technical support group by calling (303) 444-1288, Monday through Friday during normal business hours (Mountain time) or by sending electronic mail to support@xcaret.com. Please include your serial number.

- Two free updates each year. Twice each year, Xcaret Research will automatically send you an update to NetFind, free of charge.

- Additional updates. You may also order additional minor updates. These will be sent free if you send us the media, or for a $5 charge if you want our disks.

The cost for the NetFind Maintenance Plan is $35 per year for a single user. If your purchased NetFind in a multi-user package or through our educational discount program, please call Xcaret for pricing.

NETFIND MAINTENANCE PLAN - ORDER FORM
(Attach additional sheet(s) for multi-user packages)

Name _____   Serial Number _____ 2 8 6 7 9 2 5 5 _____

Postal Address

Phone Number _____   E-Mail _____

Date _____   Date Purchased NetFind _____

Total Amount _____

Bill my   ☐ Master Card   ☐ Visa

        Acct. # _____   Exp. _____

☐ Payment Enclosed (Payable to Xcaret)   ☐ Purchase Order Enclosed

Send to: Xcaret Research, Inc.   2060 Broadway, Suite 320   Boulder, CO 80302

NetFind™ Single User License Agreement

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